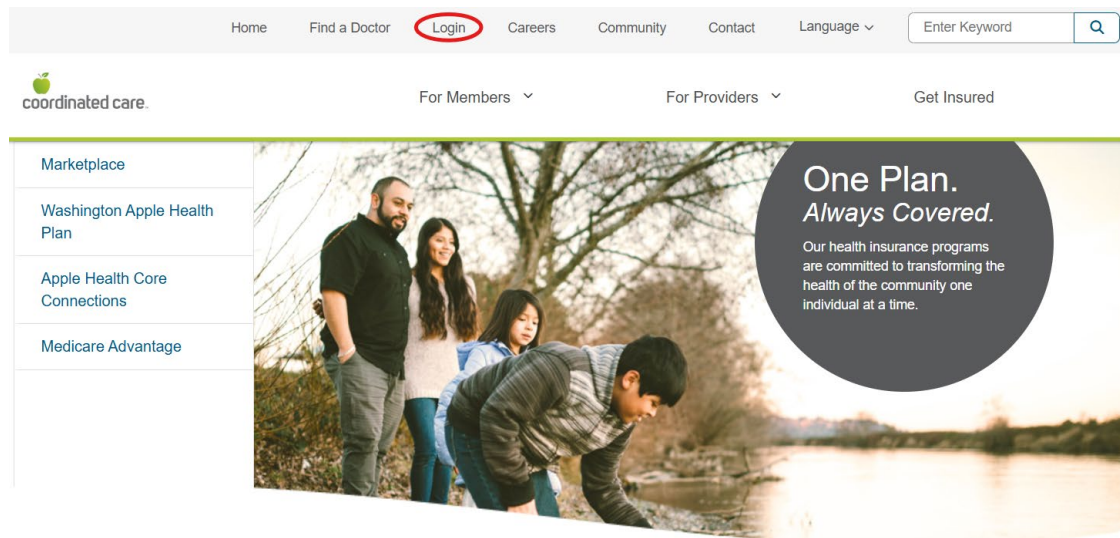


Instrucciones de registro en el portal para miembros

Los miembros tienen acceso al portal seguro para miembros inmediatamente después de inscribirse en Coordinated Care of Washington, Inc.

Para registrarse en el portal seguro para miembros, siga estas instrucciones:

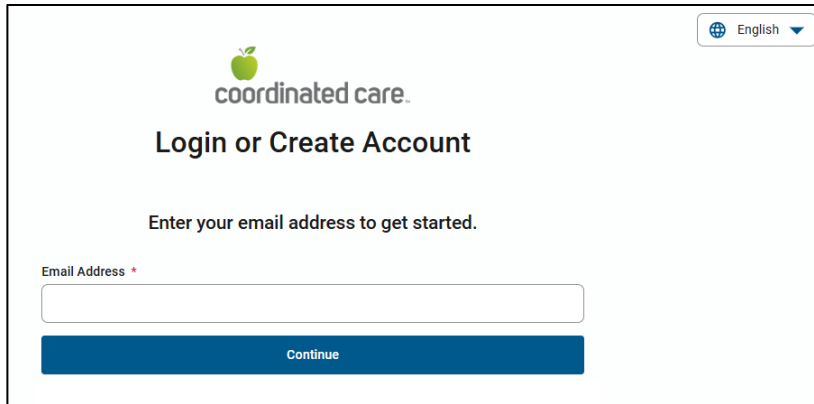
1. Acceda al portal seguro para miembros desde el sitio web de Coordinated Care seleccionando **Login** (iniciar sesión) en la parte superior.



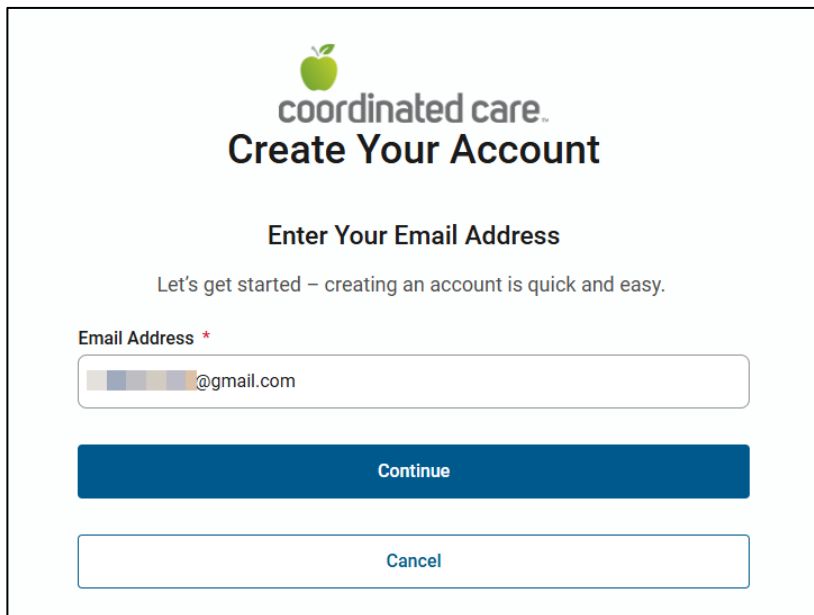
2. En la página de inicio de sesión, elija **Member** (miembro) en el cuadro desplegable *I am a:* (soy) y **Apple Health (Medicaid)** en el cuadro desplegable *My Plan is:* (mi plan es) y haga clic en **Submit** (enviar).

The image shows a login form with two dropdown menus. The first dropdown menu is labeled 'I am a:' and has 'Member' selected. The second dropdown menu is labeled 'My plan is:' and has 'Apple Health (Medicaid)' selected. Below the dropdown menus is a blue button labeled 'Submit'.

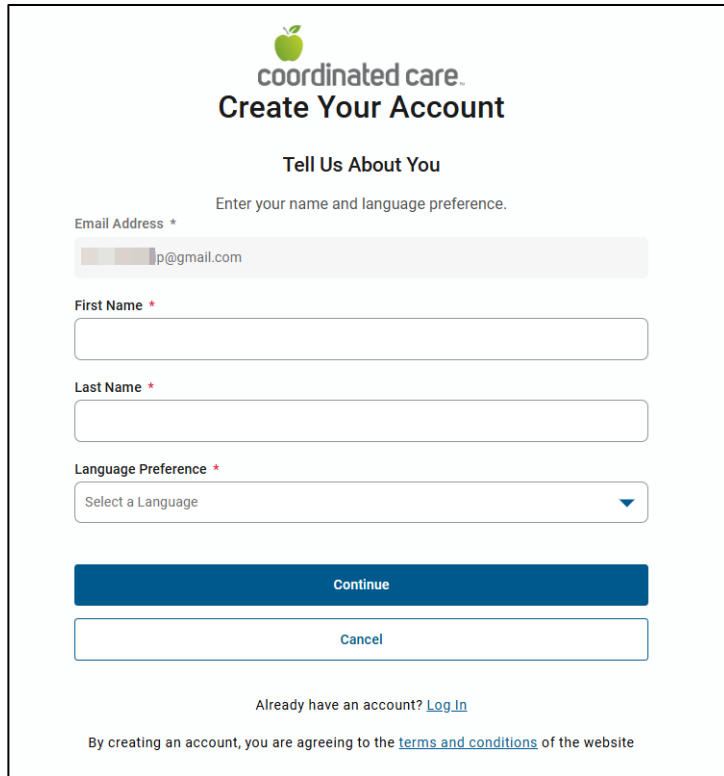
- Ingrese su dirección de correo electrónico en el campo **Email Address** (dirección de correo electrónico) y haga clic en **Continue** (continuar).



- Ingrese su dirección de correo electrónico nuevamente y haga clic en **Continue** (continuar).



5. Ingrese su nombre en **First Name**, su apellido en **Last Name**, seleccione **Language Preference** (preferencia de idioma) y haga clic en **Continue** (continuar).

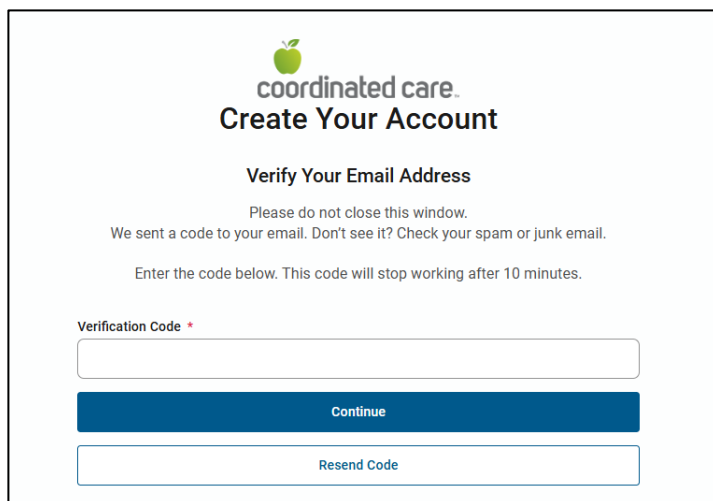


The screenshot shows the 'Create Your Account' page for 'coordinated care'. The section is titled 'Tell Us About You' and includes the instruction 'Enter your name and language preference.' The form contains the following fields and buttons:

- Email Address ***: A text input field containing 'p@gmail.com'.
- First Name ***: An empty text input field.
- Last Name ***: An empty text input field.
- Language Preference ***: A dropdown menu with the text 'Select a Language' and a downward arrow.
- Continue**: A solid blue button.
- Cancel**: A white button with a blue border.

At the bottom of the form, there is a link: 'Already have an account? [Log In](#)' and a disclaimer: 'By creating an account, you are agreeing to the [terms and conditions](#) of the website'.

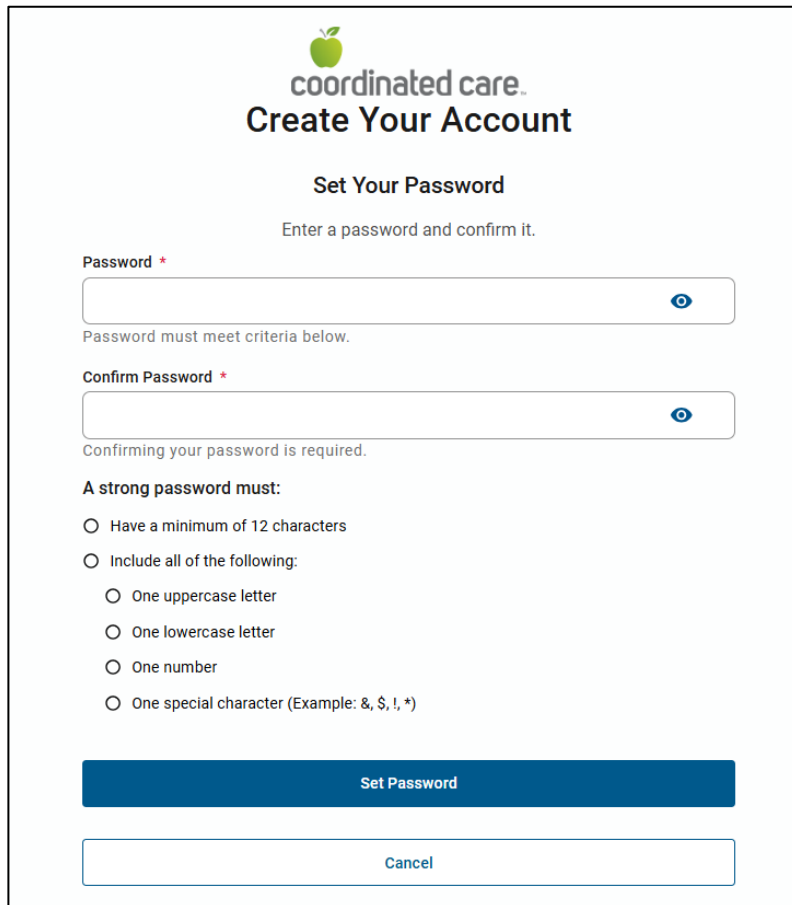
6. Vaya a su correo electrónico y recupere el código de verificación. Busque un mensaje de **EntryKeyID**. Ingrese el código en el campo **Verification Code** (código de verificación) y haga clic en **Continue** (continuar).



The screenshot shows the 'Verify Your Email Address' section of the 'Create Your Account' page. It includes the following text and fields:

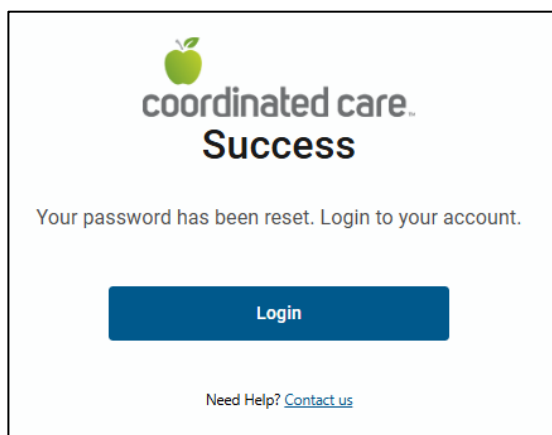
- Instruction: 'Please do not close this window. We sent a code to your email. Don't see it? Check your spam or junk email.'
- Instruction: 'Enter the code below. This code will stop working after 10 minutes.'
- Verification Code ***: An empty text input field.
- Continue**: A solid blue button.
- Resend Code**: A white button with a blue border.

7. Cree una contraseña y haga clic en **Set Password** (establecer contraseña).



The screenshot shows the 'Set Your Password' page. At the top is the coordinated care logo and the heading 'Create Your Account'. Below that is the sub-heading 'Set Your Password' and the instruction 'Enter a password and confirm it.' There are two input fields: 'Password *' and 'Confirm Password *', each with a toggle icon. Below the first field is the text 'Password must meet criteria below.' Below the second field is 'Confirming your password is required.' A section titled 'A strong password must:' contains five radio button options: 'Have a minimum of 12 characters', 'Include all of the following:' (with sub-options for uppercase letter, lowercase letter, number, and special character), and 'Set Password' and 'Cancel' buttons at the bottom.

8. Una vez que haya creado su contraseña correctamente, haga clic en **Login** (iniciar sesión).



The screenshot shows a success message. At the top is the coordinated care logo and the heading 'Success'. Below that is the message 'Your password has been reset. Login to your account.' A blue 'Login' button is centered below the message. At the bottom, there is a link: 'Need Help? [Contact us](#)'.

9. En el cuadro **Add for Me** (agregar por mí), haga clic en **Get Access** (obtener acceso).

Access Health Plans

Add online access to your own health plans or to plans for other people you represent.
See all the health plans set up for your online access and go to their home pages without logging in again.

Health Plans You Have Access To


i You have not added online access to a health plan yet. See Get Online Access to Health Plans below.

Get Online Access to Health Plans

We need more details to set up your online access to a health plan.
To get started, select the person you're adding online access to a health plan for and choose Get Access.

Who would you like to add online access to a health plan for?


Add For Me



Choose Get Access to add online access to a health plan for yourself.
Tip: On the next screen you will enter information about your health coverage.

GET ACCESS

Add For Someone I Represent



Choose Get Access to add online access to a health plan for someone else you represent.
Tip: On the next screen you will enter information about their health coverage.

GET ACCESS

10. Ingrese su identificación de miembro en **Member ID**, su fecha de nacimiento en **Date of Birth**, su código postal en **Zip Code** y haga clic en **Continue** (continuar).

Let's Get You Access to Your Health Plan

We need more details to set up your online access.

Enter Member Details
All fields are required. You can find some information on the member ID card.

Member Last Name *

Member last name should match the legal name used on health plan records. Verify and update as needed.

Member ID *

Enter Member or Subscriber ID on insurance card, or Medicaid or Medicare beneficiary ID

Member Date of Birth *

Enter date of birth in the MM/DD/YYYY format.

ZIP Code *

Enter 5-digit ZIP Code

CONTINUE

GO TO ACCESS HEALTH PLANS

11. Siga las instrucciones restantes para completar el registro de su cuenta.

Restablecimiento de la contraseña

- En la página Login (iniciar sesión), escriba su dirección de correo electrónico y haga clic en **Continue** (continuar).
- Seleccione el hipervínculo **Change Password** (cambiar contraseña) y siga las instrucciones.

Problemas con el inicio de sesión

- Comuníquese con **Servicios para Miembros** al 1-877-644-4613 (TTY: 711).