

Provider Contact Guide



PROVIDER SERVICES

1-877-644-4613

Monday to Friday, 8am to 5pm (PST)

CoordinatedCareProvider@centene.com

FAX NUMBERS

Prior Authorizations (PA): 1-877-212-6669

BH Inpatient Prior Authorizations (PA): 1-833-286-1086

Concurrent Review (CR): 1-877-212-6113

Admissions: 1-877-212-6105

Appeals: 1-866-270-4489

Case Management: 1-877-270-2631

Critical Incidents: 1-855-270-1885

PHARMACY

Envolve Pharmacy Solutions – Pharmacy Benefit
Manager (PBM)

PA Fax: 1-866-399-0929

PA Phone: 1-866-716-5099

Help Desk: 1-877-250-6176

Telephonic PA: 1-855-757-6565

AcariaHealth – Specialty Pharmacy

PA Fax: 1-855-217-0926

Phone: 1-855-535-1815

*Preferred Drug List (PDL) and Prior Authorization Form
are available at CoordinatedCareHealth.com.*